

Chariteas LLC Privacy Policy

We treat all customer information to be personal and confidential, including orders and the products they purchase or inquire about. We respect the right to privacy and therefore, we will not sell or rent any personal information to any outside organization.

Chariteaspot.com only requests the following personal information:

1. Customer name
2. Billing address
3. Shipping address (if applicable)
4. Phone/Fax numbers
5. E-mail address
6. Credit card number (for orders only)
7. Expiration date of credit card

This personal information will be used solely for the purposes of:

1. Processing customer orders
2. Informing customers of order status or order questions
3. Verifying that you have submitted a review to our review service
4. Informing you, our customers, of product updates and services that you might find of interest.
5. Responding to any questions, problems or complaints, or feedback requests.
6. Participation in promotions and sweepstakes (if entered and applicable)
7. Investigating and helping prevent potentially unlawful activity or activity that threatens the network or otherwise violate the Usage Agreement.

At any time, you may review or update your personally identifiable information that we collect online and maintain by calling us at 1-503-826-1900. To protect the security and integrity of your information, we will also verify your identity before granting access or making corrections. You can at any time opt out of receiving product updates or request your individual information we have collected from you by e-mailing us at info@chariteaspot.com. One of our representatives will contact you to verify your identity.

Changes in Privacy Policy

We occasionally revise this policy to reflect changes and improvements in the way we protect your personal information. We will notify users of the site of any changes by posting the revised policy on this page. To remain apprised of the current policy, users should check this page regularly for changes. Your use of our site following any such change means that you agree to the modified rules.

Outside Organizations

In order to improve your shopping experience, Chariteas LLC does partner with other companies. To better understand our visitor's preferences and shopping experience, we use cookies on your system to understand how our categories, products, and content data function over time. We use this information to improve our website, personalize the website and other marketing information, respond to customer problems, and communicate with you in the future.

This privacy policy was last updated on October 18, 2012.

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5. The ability to distribute, publish, transmit, modify, display or create derivative works from or exploit the contents of this Site in any way
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 8. Data mining, robots, or similar data gathering and extraction tools

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1. Is unlawful, defamatory, abusive, obscene, or otherwise injurious to third parties
2. Is objectionable and/or consists of, or contains software viruses, political campaigning, commercial solicitation, chain letters, mass mailings, or any form of "spam."
3. Uses a false e-mail address, impersonates any person or entity, or otherwise misleads as to the origin the content.
4. Violates any right of any third party, including copyright, trademark, privacy or other personal or proprietary right(s).

Indemnification

You agree to defend, indemnify, and hold Chariteas, its officers, directors, employees, agents, licensors and suppliers, harmless from and against any claims, actions or demands, liabilities and settlements including without limitation, reasonable legal and accounting fees, resulting from (1) your breach of these terms and conditions or (2) your unauthorized or unlawful use of this web site.

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Personal Information

For an explanation of Chariteas practices and policies related to the collection, use and storage of personal information, please read our Privacy Policy.

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Governing Law

Any dispute arising from these terms shall be governed by and construed in accordance with the law of the State of Oregon, without regard to the conflict of laws thereof, and to the laws of the United States. You and Chariteas also agree and hereby submit to the exclusive personal jurisdiction and venue in the state and federal courts of the State of Oregon with respect to such matters. Chariteas makes no representation that materials in this Site are appropriate or available for use in other locations. Those who choose to access this web site from outside the United States do so on their own initiative and are responsible for compliance with all applicable laws.

Satisfaction Guarantee

We want you to enjoy our tea and our products. In order to keep our prices low, all sales are final. If the order has an error that is caused by us we will refund the return shipping cost, however the item must be reported within 14 days. Please note that Sale and Clearance items are also final sale.

Merchandise returns can be sent via mail or returned to a local Chariteas Store. Please take your packing slip with you for returns at a Chariteas store.

Orders should be returned to:

Chariteas LLC
ATTN: Returns Dept.
38687 Proctor BLVD
Sandy, Oregon
97055
1-503-826-1900